

## **DArT service specification: DD15-1790**

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### **CUSTOMER DETAILS**

Customer organisation: Diversity Arrays Technology

Address: Bldg 3, Lv D, University of Canberra, Kirinari Street Bruce 2617 ACT Australia

Customer contact name: Mr. Sample User

Phone: +61 2 6122 7300

Fax: +61 2 6122 7333

Email: samples@diversityarrays.com

Invoice to: Bldg 3, Lv D, University of Canberra, Kirinari Street Bruce 2617 ACT Australia

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**Sample Copy**

### **SERVICE DETAILS**

Product: Durum GBS (1.0)

Number of samples: 94

Price: \$7000 AUD

DNA importation costs: DNA from outside of Australia attracts an additional charge of 100 AUD per shipment.

Charge for handling repeat plates: if a plate does not pass QC and the Customer has to send a repeat plate, each repeat plate will attract an additional charge of 200 AUD.

Terms of Payment: 30 days from date of invoice. Credit card payment attracts a 3.5% surcharge.

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### **OUR REQUIREMENTS**

DNA to be supplied by the Customer as follows:

- Up to 94 samples per 96-well plate,
- DNA suitable for restriction enzyme digestion and ligation,
- Each sample about 20 ul of DNA in TE or other aqueous buffer at about 50 - 100 ng/ul,
- Fully skirted 96-well plate, closed with strips of 8 caps,
- Shipped to Us following the shipping instructions provided on the web site.

**Sample QC: Samples are checked for integrity, purity and concentration by running 1 ul of each sample on a 0.8% agarose gel, after incubation in digestion buffer for 1 hour.**

**The processing of samples supplied in non-standard plates or format will attract a surcharge.**

Time of Delivery of Results: Within 10 weeks of receiving suitable quality DNA in recommended plates

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## SPECIAL CONDITIONS

1. If the samples provided by the Customer are rejected at Sample QC and are deemed unsuitable for carrying out the service, Diversity Arrays Technology Pty Limited (hereinafter "DArT P/L") will notify the customer and will be under no obligation to carry out the service. Processing of a repeat set of samples provided by the Customer following rejection of the first set at Sample QC will attract an additional sample handling fee.
2. The samples provided by the Customer are to be used solely for the DArT service contained in this service specification. Any unused samples will be dealt with by DArT P/L as requested by the Customer. If the Customer does not provide instructions within 28 days after DArT P/L has provided the results DArT P/L may destroy the samples.
3. DArT P/L and the Customer will treat the terms and conditions of this Service Specification as confidential and will not, without the prior written consent of the other party, disclose or permit the same to be disclosed to any third party.
4. The Customer owns the results obtained from the service provided and may use the results freely. DArT P/L will treat the results as confidential and will not, without the prior written consent of the customer, disclose or permit the results to be disclosed to any third party, subject to condition 5 below.
5. In order to improve the service for all customers, DArT P/L may use merged anonymous service results to build and publish integrated genetic maps.
6. DArT P/L excludes all terms, conditions and warranties (including any warranty as to merchantable quality or fitness for purpose) implied by common law or by statute ('implied warranties') as to the manner, quality and timing of the service or the results unless the exclusion of any such implied warranties would contravene the law or cause any part of these terms to be void.
7. DArT P/L's liability to the Customer for breach of any of these terms or of any implied warranties is limited, at DArT P/L's option, to either re-performing the service or refunding any amounts paid.
8. The Customer releases and indemnifies DArT P/L, its officers, employees, secondees and agents from and against all action, claims, proceedings or demands (including those brought by third parties) which may be brought against it or them, whether on their own or jointly and whether at common law, in equity or pursuant to statute or otherwise, in respect of any loss, death, injury, illness or damage (even if that damage was foreseeable and whether personal or property and whether direct or consequential, including consequential financial loss) arising out of:
  - the Customer's use of the results,
  - the Customer's negligence; or
  - DArT P/L infringing intellectual property rights using the Customer's samples,and from and against all damages, costs and expenses incurred in defending or settling any such action, claim, proceeding or demand. If you agree to the terms of this Service Specification, please sign and return to Diversity Arrays Technology Pty Limited.

**Signed:**

**Name:**

**Date:**

**Sample Copy**

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**Diversity Arrays Technology Pty Ltd ABN 47 097 662 514**

Bldg 3, Level D,  
University of Canberra,  
Bruce, ACT 2617, Australia

Phone: (02) 6122 7300  
Fax: (02) 6122 7333  
[www.diversityarrays.com](http://www.diversityarrays.com)

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ACT 2617, Australia